

JARED ALLEN

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OBJECTIVE

Seeking an internship where my multidisciplinary skills will aid in the success of an outstanding design team.

EXPERIENCE

CHICAGO URBAN FOREST PROJECT Jul 09 - Sep 09

Worked with the IIT-Knapp Entrepreneurship Center to develop business concepts involving Chicago's urban forest. Conducted expert interviews and secondary research to understand the opportunity space. Organized and lead workshop to share findings with local community leaders.

AMERICAN EXPRESS Sep 07 - Dec 08

Created a new strategy for managing how phone representatives use their time. The strategy included new metrics, performance goals, and reporting. This project saved American Express \$3 million in 2008.

UNITED PARCEL SERVICE Sep 06 - Sep 07

Created computer programs that made it easier to fix service failures. These tools are still used daily in the Industrial Engineering Department.

ARIZONA STATE UNIVERSITY Aug 05 - May 06

Proposed improvements for Banner Mesa Hospital's discharge process. Performed interviews, observations, data analysis, and collaborated with hospital staff.

ASSORTED

Web design for blogs, photo galleries, eBay listings.
eBay Powerseller.
Co-founded a videography company.

EDUCATION

IIT INSTITUTE OF DESIGN Chicago, IL Master of Design, Expected May 2011

Current coursework in design planning, product design, interactive media, physical human factors, and business frameworks.

ARIZONA STATE UNIVERSITY Tempe, AZ B.S., Industrial Engineering, May 2006

Coursework in operations research, systems engineering, statistics, probability, optimization, and quality control.

SKILLS

SOFTWARE

Adobe Creative Suite, Flash, Premiere Pro, Rhino, SketchUp, Microsoft Office

PROGRAMMING

Python, Ruby, PHP, Visual Basic, HTML, CSS, JavaScript, SQL, ActionScript

INTERESTS

Technology, Learning,
Anything with a frisbee,
Blogging (blog.redcact.us),
Family time